

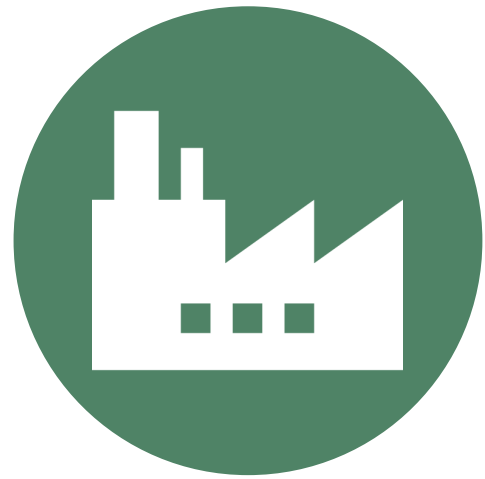
# UP

**CASE STUDY**

**Industrial**



# CASE STUDY



## The Customer

Founded in 1898, KUKA Robotics is one of the world's leading manufacturer of industrial robots and solutions for factory automation. The KUKA Robotics Corporation has 25 subsidiaries worldwide, including the USA, China, Russia and most of Europe.

## The Challenge

With over 50 staff on-site at any given time, a new telecoms solution was required to drive business efficiency.

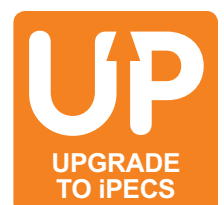
- Required a solution that reflected the company's ethos of drivers of innovation
- Deliver a communication structure that increased business productivity through visibility of the company
- With branches across the globe, the ability to easily communicate through video conferencing and in a cost-effective manner was key
- With a high footfall passing through the site's doors, KUKA wanted the ability to have greater control of who was entering the premises

## The Solution

- iPECS Cloud solution
- 50+ WIFI enabled iPECS LIP-9071 handsets
- Tablet interface with application downloads
- HD Video Conferencing

## The Benefits

- The Wi-Fi enabled handsets provide mobility and flexibility to staff working both on-site and working remotely
- The video conferencing feature delivered a cost-effective international conferencing option and has driven collaboration both internally and externally
- With the video door entry option, video is transmitted of the guest directly to the handsets increasing security
- The touchscreen tablet style interface empowers users to download apps directly from google play with ability to monitor emails directly from the handset
- On the user friendly touch screen, 48 flexible buttons show staff presence which has streamlined the working process through the visibility of who is on a call



**Contact us today for more information on  
how we can help your business.**

**[www.upgradetopecs.com](http://www.upgradetopecs.com)**