

IT SUPPORT CONTRACT RENEWAL CHECKLIST

	Existing Support	Pure Technology	
When we have a power failure will our servers shut down properly?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	We ensure our clients servers are fully setup and prepared for any power failures.
Do we have an IT continuity plan and have we been briefed on it?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	We provide a bespoke plan, specific to your business and then brief you fully on it.
Was our data backed up last night and can we recover data from it? Demonstrate this to me.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	We treat your data as our own. We check back up's daily and resolve issues immediately.
Is anyone else monitoring our servers when you're not?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	We ensure all our clients have a thorough protection policy setup and running.
Do we have up to date Anti Virus protection?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	All our Anti Virus software uses the latest releases available to ensure maximum protection.
Is our current support company accountable?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Our own network is secure and is constantly monitored to control access as is our office site which is manned 24/7.

To find out more about how Pure Technology can deliver complete peace of mind for all your IT needs, call **0800 316 1075**